

microframe®

SERIES 5300

INSTALLATION & SPECIFICATION GUIDE

ITEM NO: A5300-7010

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A5300-7010



LCD Take-A-Number System



BENEFITS

- Streamline customer flow with the Take-A-Number System
- Advertise to a captive audience using the LCD Display
- Promote your product and services with product specific ads
- Reduce cost with increased employee productivity
- Low-maintenance, easy to install, and easy to operate
- Improve customer service by eliminating waiting lines

FEATURES

- Widescreen design for improved viewing
- Wallmount and desktop compatible
- User-friendly menu system
- Many others...

LCD TAKE-A-NUMBER ACCESSORIES

- B80 Ticket Dispenser
- Take-A-Number Sign
- B80 Floor Stand
- B80 Counter Top Stand
- 2- and 3-digit Tickets (white and colored)
- Remote Control
- Push Buttons

LCD TAKE-A-NUMBER DISPLAY

Microframe Model 5320 - LCD Take-A-Number System is the first of its kind on the market. Microframe took the popular Take-A-Number System and combined it with an LCD Digital Picture frame to bring you the LCD Take-A-Number System. This provides a effective solution for managing customer service flow and the ability to advertise, inform, and educate your customers with one product. Supplement your advertising, increase brand awareness... Your options are endless!

From the factory the display is preprogrammed with 5.5-inch tall digital numbers viewable from up to 125 feet. The LCD Take-A-Number System can be displayed on a counter top (similar to a computer monitor) or hung on the wall with a bracket (provided). Microframe designed the LCD Take-A-Number System to utilize wired and wireless controls. For your convenience, Microframe has included each display with a wireless remote, 2 brass push buttons, and 40-feet of wire (free of charge) to connect to the back of the display.

WIRELESS OPERATION

With our convenient remote control you can advance the numbers, go back a number, or reset the numbers. Multiple remotes can be utilized within line of sight for up to 30 feet.

WIRED OPERATION

Each LCD display includes two push buttons with 40-feet of wire (free of charge) for manual/wired operation. Additional push buttons and wire may be added as needed.

Limited Warranty Agreement

Your Microframe System is warranted against failure due to defects in workmanship or material for a period of one (1) year from the date of purchase. Microframe Corporation will repair or replace any defective unit. Obvious abuse or mishandling of the unit is NOT covered by this warranty.

Merchandise Return

If your Unit does not work satisfactorily, please give us a call. We may be able to clear up the problem by phone. If it becomes necessary to return your Unit to the factory, please observe the following:

1. Place Unit in a sturdy box with sufficient packing material.
2. If requested, include the AC power adapter. It is not necessary to return the cable and connectors unless they are the problem.
3. Return the system insured and prepaid. Microframe is not responsible for shipping damages and losses on returned Units.

Warranty Service

For warranty service, please contact Microframe toll-free at (800) 635-3811. A technician will gladly assist you.

Assistance

For any product assistance or maintenance help, contact Microframe by either calling 1-800-635-3811 or e-mailing us at: support@microframecorp.com.

Safety

Do not install substitute parts or perform any modification to the product without first contacting Microframe.

Warning

All power adapters, line cords, and electrical equipment should be kept out of the reach of children and away from water. (If you are installing cable in an air plenum area, such as a drop ceiling used for air return, you must use plenum-rated cable. The cable supplied from Microframe is rated CL2 and is approved for indoor installation everywhere except plenum areas.)

Life Support Policy

Microframe's products are not authorized for use as components in life support devices or systems without the express written approval of the president of Microframe Corporation. As used herein:

1. Life support devices or systems are defined as systems which support or sustain life, and whose failure to perform when properly used in accordance with instructions for use provided in the labeling, can be reasonably expected to result in a significant injury to the user or any one depending on the system.

2. A critical component is any component of a life support device or system whose failure to perform can be reasonably expected to cause the failure of the life support device or system, or to affect its safety or effectiveness.

Disclaimer

We constantly strive to improve our products. Specifications are subject to change without notice.

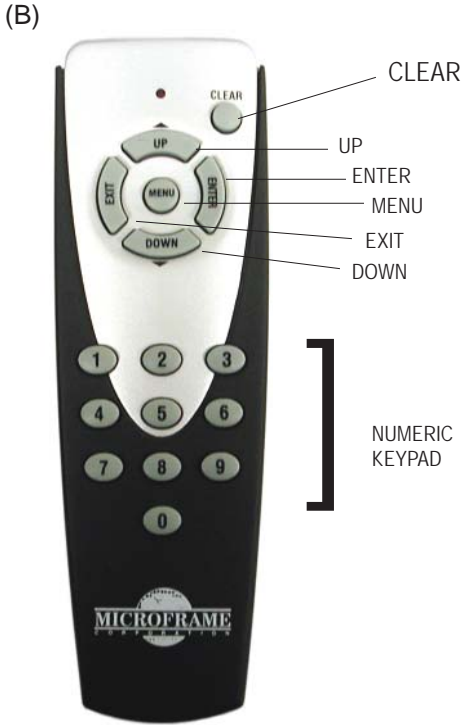
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Parts and Features

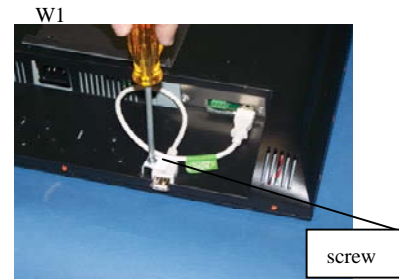
Parts List:

- 1. Display (A)
- 2. Remote (B)
- 3. Push Buttons (C)
- 4. 40' Wire (not pictured)
- 5. Power Cord (not pictured)
- 6. Manual (not pictured)

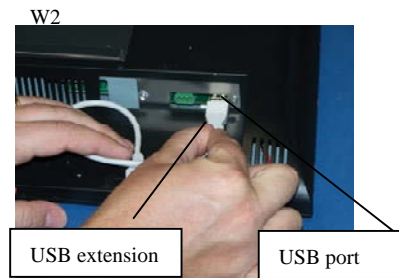


Disassemble Wall Mount

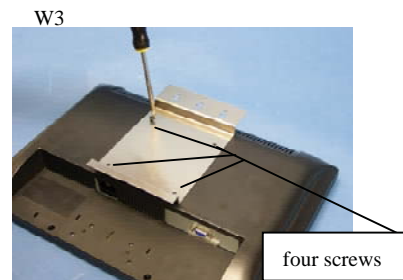
Step 1: Uninstall USB cable extension mount as shown in figure W1.



Step 2: Disconnect the USB extension to the USB port as shown in figure W2.

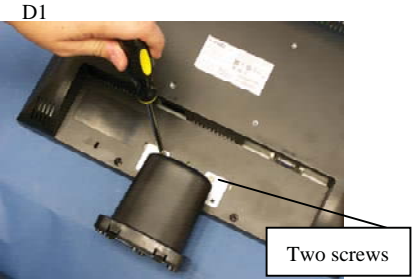


Step 3: Uninstall the four mounting screws to the wall mounting bracket as shown in figure W3.



Desktop Mount

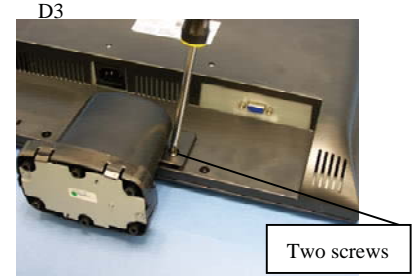
Step 1: Install the two silver screws as shown in figure D1.



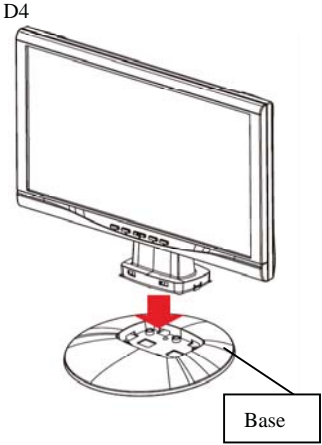
Step 2: Slide cover over the top of the screws as shown in figure D2.



Step 3: Screw the two black screws to hold the cover in place as shown in figure D3.

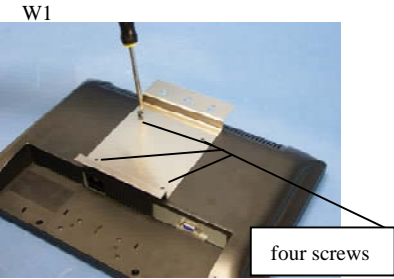


Step 4: Slide the monitor onto the base as shown in figure D4

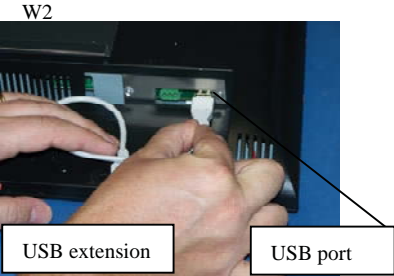


Wall Mount

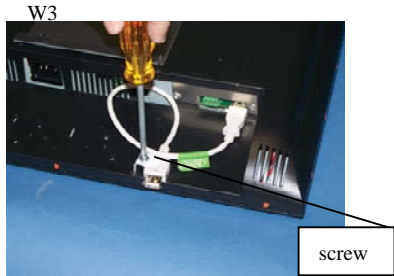
Step 1: Install the four mounting screws to the wall mounting bracket as shown in figure W1.



Step 2: Connect the USB extension to the USB port as shown in figure W2.



Step 3: Install USB cable extension mount as shown in figure W3.



Installing Buttons

Step 1: Loosen screws in green terminal block.

Step 2: Insert the wire used for the "UP" button in the side of the terminal block and tighten the screw.

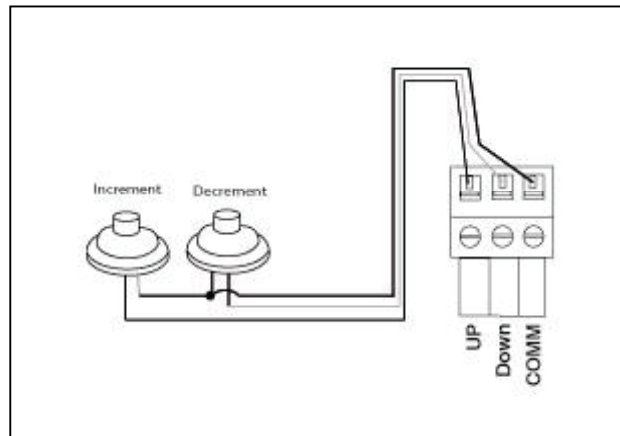
Step 3: Insert the wire used for the "DOWN" button in the side of the terminal block and tighten the screw.

Step 4: Insert the wire used for the "COMMON" in the side of the terminal block and tighten the screw. (This wire will be used on one side of each button.)

Step 5: Connect the wire used for the "UP" button to one side of the first button.

Step 6: Connect the wire used for the "DOWN" button to one side of the second button.

Step 7: Connect the wire used for the "COMMON" terminal to both push buttons.



Menu Options

By pressing the menu button on the remote, the LCD display will show the following four options.

Setup Menu

- 1) Take-A-Number Only
- 2) Take-A-Number / Slideshow
- 3) Slideshow Only
- 4) Min Image Time (X)
- 5) Erase Images

By pressing the "UP" or "DOWN" button on the remote, the option chosen will change.

Option 1: This option only shows numbers. This is used if you do not want to show any pictures to customers as they wait.

Option 2: This option will show the number that you are calling and switch to pictures, such as advertisement of products.

Option 3: This is used if you do not have a waiting period. Display will only show advertisements or pictures that are loaded on the display.

Option 4: This option will set the allotted time that the slideshow image is displayed. To adjust the slideshow image time, select "OPTION 4" and press "ENTER." (Times may be between 0-120 seconds.) Select "OPTION 1, 2 or 3" and press "ENTER" to save changes.

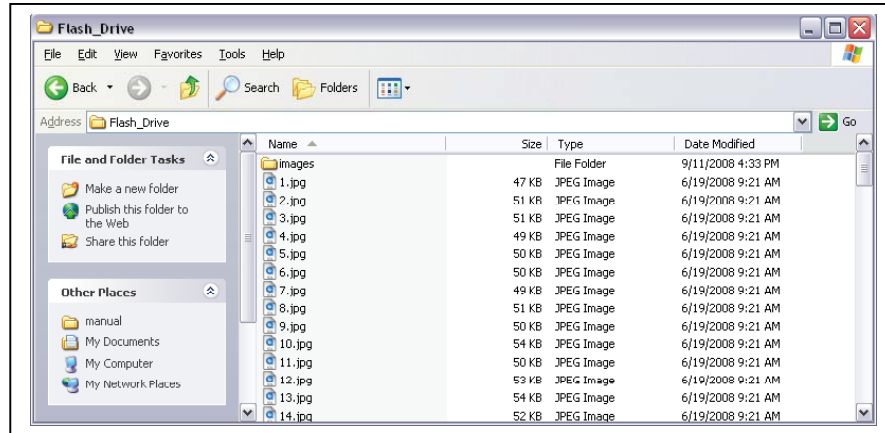
Option 5: This option will clear all images off the display numbers and pictures.

If you erase all images you will need to load the numbers back on the display. In order to do that, download the latest default configuration from www.microframecorp.com.

File Locations

Setting up a USB drive: The location of files is very important. To install new images onto the display, place a folder within the root directory of your flash drive named “images.” In this folder you can put the images of your choice. You will need to resize your images to (1280 X 768 at 72 DPI).

Number Images: These images will need to be in the root directory of the USB device. These .jpg files need to be named according to their appropriate number (see example below).



To download the default images go to www.microframecorp.com and click on downloads. These files will need to be unzipped and then transferred to your USB device.

Using your USB device you can easily install your images to the display. Once you have your images on your USB device you can simply turn on your display and plug in your device. After a few seconds the display should start reading your device. Once the display is finished reading the USB device, unplug it. The images will be on both the USB device and the LCD display.

Normal Operations

With the Remote

To advance the numbers, you can control the device by pressing the "UP" button.

To go back to a number, you can press the "DOWN" button.

To show a certain number simply type in the number of choice.

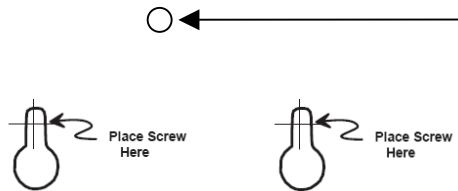
With Push Buttons

When using the push buttons, you should have a button labeled "UP" and a button labeled "DOWN."

To go back to a number, you can press the "DOWN" button.

To count up you can press the button labeled "UP."

Drill Templates



Warning

When using USB device, mount safety screw to prevent LCD from falling.

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